

Plan Member's Statement Claim for Short-Term Disability benefits



Sun Life Assurance Company of Canada, a member of the Sun Life Financial group of companies, is committed to keeping your information confidential.

1 Plan Member information

In order to avoid any delays in the assessment of your claim, we also require the Plan Sponsor's and Attending Physician's Statements to be submitted. Any cost for information to substantiate this claim will be your responsibility.

If disability benefits under your Short-Term Disability Plan are taxable, your Social Insurance Number is required for the issuance of the applicable tax information slip(s).

First name	Last name (Quebec residents – maiden name)	<input type="checkbox"/> Male <input type="checkbox"/> Female	Date of birth (dd-mm-yyyy)
Address (street number and name)			Apartment or suite
City	Province	Postal code	
Occupation	Job title	Social Insurance Number	
Home telephone number	Alternate telephone number	Email address	

2 Plan Sponsor information

Contract number 100258	Member ID (EMPLOYEE #)	Division/Billing group number 504	
Company name TECK COAL LTD - FORDING RIVER OPERATIONS			
Address (street number and name) PO BOX 100			
City ELKFORD	Province B.C.	Postal code V0B 1H0	
Contact person Brittney Krenbrink, Coordinator, HR	Contact's telephone number 250 865 5287	Ext.	

3 About your illness or injury

You must notify Sun Life Assurance Company of Canada if,

- your medical condition improves so that you are able to work
- you begin working again either as an employee or as a self-employed person.

When did your symptoms first appear?

Have you ever had the same or similar illness or injury? No Yes
If yes, please explain and give dates.

On what date did you first see a doctor for this illness?

3 About your illness or injury (continued)

Please describe your present illness or injury and how it prevents you from working. Include a description of which duties of your job you are *unable* to perform because of your illness or injury. As well, list the duties of your job you *are* able to perform. (Attach extra sheets, if necessary.)

When was your last day of full-time duties/hours?

Date (dd-mm-yyyy)

When was your last day of modified work (if applicable)?

Date (dd-mm-yyyy)

What is the date you returned or expect to return to work?

Date (dd-mm-yyyy)

During this period, have you worked at any occupation or employment? No Yes If yes, please explain.

What are the current symptoms preventing you from working?

Is your condition related to pregnancy?

No Yes If yes, what is your delivery date?

Date (dd-mm-yyyy)

Please describe your complications, if any.

4 Disability as a result of an accident

1. Is your disability the result of an accident?

No If no, continue with the next section "Your other income".

Yes If yes, what was the date, time and location of the accident?

Date (dd-mm-yyyy)	Time	Location

2. Were you working for your employer at the time of the accident? Yes No Please describe how your illness or injury occurred.

Is your illness or injury due to a motor vehicle accident? No Yes If yes, please enclose a copy of the accident report.

Name of insurance adjuster		
Auto carrier	Contract/Policy number	Telephone number

4 Disability as a result of an accident (continued)

3. If your disability is the result of an accident, are you taking legal action against any other person or organization?
 No If no, explain why you are not taking legal action.

- Yes If yes, please complete the following:

Name of lawyer		Telephone number	
Address	City	Province	Postal code

Date (dd-mm-yyyy)

On what date did the legal action start?

- Has a settlement been reached? No Yes If yes, please attach a copy of the terms of the settlement.

5 Your other income

Please list any amounts of money you are currently receiving or expect to receive each week or month from the following sources. We may take some of these amounts into consideration when we calculate your Short-Term Disability benefit.

Source	Are you eligible for this benefit?		Insurance Co. 1 Policy Number	Have you applied for this income?		Are you receiving or do you expect to receive this income?		Amount per <input type="checkbox"/> Week <input type="checkbox"/> Month
	Yes	No		Yes	No	Current	Expected	
Any other disability insurance (i.e. WCB/WSIB/CSST, Union Disability Benefit, Creditor, Credit Cards, etc.)	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	†
Auto Insurance	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	†
Other Group/Association/Individual Plans	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	†
Employment Insurance	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	†
Quebec Parental Insurance Plan	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	†
Canada/Quebec Pension Plan	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	†
Employer Disability, Severance or Retirement	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	†
Any other Accident/Group/Association/Government Disability Benefit	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	†
Other (specify) i.e. in Quebec, Criminal Victims Benefits	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	†

6 Automatic deposit of your disability payments

This service is subject to the approval of your claim.

We offer you, for your convenience, the option of your benefit payments being directly deposited into your account at any bank, trust company, caisse populaire or credit union in Canada. If you would like to have your payments directly deposited into a chequing account we require a personalized void cheque with your name pre-printed on the cheque. Please check with your Benefit Administrator to determine if this option is available to you.

If you do not have a chequing account, you must provide a direct deposit form or bank verification statement from your bank branch. This form must be provided by your bank, trust company, caisse populaire or credit union in Canada, and be signed and stamped by a banking representative. If your bank provides an online direct deposit form, pre-populated with your banking information, this can also be submitted. These forms must contain your name, the Bank Number, your Branch Number and Account Number to facilitate your benefit payment being deposited directly into your account.

7 Your declaration and authorization

Fraudulent claims are costly for all participants in a benefit plan and we will verify the accuracy of the information given in support of your claim.

You must also sign and complete the Member's Authorization on the Attending Physician's Statement.

I certify that the statements in this form are true and complete.

I understand that Sun Life Assurance Company of Canada ("Sun Life") may investigate my claim. I authorize Sun Life and its reinsurers to collect, use and disclose information needed for underwriting, administration, adjudicating claims under this Plan to any person or organization who has relevant information pertaining to my claim including health professionals, institutions, investigative agencies, insurers and, where applicable, my Plan Sponsor. I agree that Sun Life and my Plan Sponsor may also share financial information related to my claim for purposes relevant to the management of this Plan. I understand that information about me pertaining to my claim may be reviewed in the event this Plan is audited.

I authorize Sun Life and my Plan Sponsor and their medical consultants to collect, use and disclose among them information about me, except for details related to diagnosis, treatment or medication, that is relevant to my claim, for the purposes described above as well as for the purpose of planning and managing my rehabilitation and return to work.

In the event there is suspicion of fraud and/or Plan abuse related to my claim, I acknowledge and agree that Sun Life may collect, use and disclose information about me pertaining to my claim to any relevant organization, which may include my Plan Sponsor, regulatory bodies, government organizations, and other insurers, for the purpose of investigation and prevention of fraud and/or Plan abuse.

If there is an overpayment, I authorize the recovery of the full amount of the overpayment from any amount payable to me under my benefit plan(s), and the collection, use and disclosure of information about me to other persons or organizations, including credit agencies and, where applicable, my Plan Sponsor for that purpose.

I agree that my consent is valid for the duration of my claim, but for the purposes of audit, for the duration of the plan. I agree that a photocopy of this authorization or electronic version is as valid as the original.

Any reference to Sun Life Assurance Company of Canada or the Plan Sponsor includes their respective agents and service providers. Any reference to medical consultants may include occupational health consultants.

Member's last name (please print)	First name	
Member's signature ...	Date (dd-mm-yyyy)	

Visit our website:
[www.sunlife.ca/
health and work](http://www.sunlife.ca/health-and-work)

To ensure prompt submission, please fax this form, along with any other information in support of your claim that you would like to submit, to the number that appears below for the Sun Life Assurance Company of Canada Group Disability Management Office that manages your claims. Please retain the original copy for your records. You do not need to mail information that you fax. If you are unable to fax this information, you can mail it to the appropriate address. If you are not sure which office to send your information to,

Group Disability Claims

Claims submission mailing address (Vancouver)	Sun Life Assurance Company of Canada Group Disability Management Office P.O. Box 48810 Stn Bentall Vancouver, BC V7X 1A6
Toll Free Number	1-866-246-4153
Fax Number	1-866-639-7829

8 Keeping your information confidential

We are responsible for all personal information in our possession, including information transferred to a third-party service provider or agent, so that we can provide you with a product or service. In some instances our employees, service providers, agents, reinsurers and any of their service providers, may be located in jurisdictions outside Canada, and your personal information may be subject to the laws of those foreign jurisdictions. All such persons, whether or not they are located in Canada, are required to protect the confidentiality of your personal information in a manner that is consistent with our privacy policy and practices.

To find out about our Privacy Policy, visit our website at www.sunlife.ca, or to obtain information about our privacy practices, send a written request by email to privacyofficer@sunlife.com, or by mail to Privacy Officer, Sun Life Financial, 225 King St. West, Toronto, ON M5V 3C5.



Plan Member Confirmation of Illness Form

Please only complete this form if your absence is due to the novel coronavirus (2019-nCov)] symptoms or if you have a clinical diagnosis of the novel coronavirus.

In recognition of the increasing pressure on our medical clinics and hospitals due to the global health emergency, we will not, at the outset, require an Attending Physician's Statement as part of your Short Term Disability claim submission if your absence is due to novel coronavirus symptoms, a clinical diagnosis of the virus, or a quarantine order. This is a time limited exception as we move through the current situation.

In the absence of an Attending Physician's Statement, we require confirmation of your symptoms and any medical treatment you may have received for your condition. Accordingly, please complete and sign this form and return it with your Plan Member Statement to the appropriate Claims Office.

1. Please confirm:

Date symptoms first appeared:
(dd/mm/yyyy)

First day absent from work:
(dd/mm/yyyy)

2. Please indicate the symptoms associated with your illness:

- | | |
|---|---|
| <input type="checkbox"/> Fever | <input type="checkbox"/> Decreased appetite |
| <input type="checkbox"/> Cough | <input type="checkbox"/> Runny nose |
| <input type="checkbox"/> Fatigue | <input type="checkbox"/> Nausea |
| <input type="checkbox"/> Muscle aches | <input type="checkbox"/> Vomiting |
| <input type="checkbox"/> Sore throat | <input type="checkbox"/> Headache |
| <input type="checkbox"/> Shortness of breath | |
| <input type="checkbox"/> Other <input type="text"/> | |

3. Do you have any other health problems that might affect your recovery (e.g. diabetes, heart disease, respiratory illness)?

4. What event(s) led to the potential exposure (e.g., travelled to the affected region, exposed to someone who is infected)?

I'm following Public Health recommendations to stay at home.

Who directed you to self-quarantine (Public Health, Physician, Other – indicate who)?

Date(s) of medical consultation or date directed by Public Health to self-quarantine?

(dd/mm/yyyy)

Name and phone number of medical authority/clinic/physician who instructed you to self-quarantine.

5. Did you undergo a test for novel coronavirus? If so, what were the results (positive, negative)? If test results not received, when are they expected? If not tested, why not?

• When did the self-quarantine period start?

(dd/mm/yyyy)

• When do you expect the self-quarantine period to end?

(dd/mm/yyyy)

• When do you expect to return to work?

(dd/mm/yyyy)

• When are you next seeing your physician?

(dd/mm/yyyy)

6. Can you work from home? Yes No

I certify that the statements in this form are true and complete and understand that further information may be required to validate my claim.

Name: Phone #: Cell #:

Signature: Date:

Contract Number: Member ID:

For more information on the novel coronavirus, go to the Public Health Agency of Canada's website at <https://www.canada.ca/en/public-health.html>